



RCSI HOSPITAL GROUP
GRÚPA OSPIDÉAL RCSI

**5th Annual RCSI Hospital Group
Quality and Patient Safety Conference**

WHY COMPASSIONATE HEALTHCARE MATTERS

The 5th Annual Conference brings together midwives, nurses, doctors, health & social care professionals, healthcare managers and patient advocates who share the motivation and leadership to improve healthcare with compassion.

This Conference has been part-sponsored by:



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Conference Programme

Venue: Albert Theatre, Royal College of Surgeons Ireland,
123 St Stephens Green, Dublin 2, D02 YN77

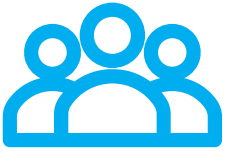
SCHEDULE	TOPIC	SPEAKER
08:00 - 09:00	Registration	
09:00 - 09:15	Welcome and Open Conference	Prof. Siobhan Gormally, Clinical Director, Quality & Patient Safety Directorate, RCSI Hospital Group
09:15 - 10:40	Session 1	Chair: Prof. Cathal Kelly, CEO, RCSI
09:15 - 09:50	Compassionate Healthcare Matters – Are we delivering?	Mr. Ian Carter, CEO, RCSI Hospital Group
09:50 - 10:35	Trauma Informed Care	Dr. Austin O Carroll, Founder of Safetynet & NDCGP and Co Founder of GMQ & Curam Healthcare & PHE
10:35 - 10:40	Session 1: Concluding Remarks	Chair: Prof. Cathal Kelly, CEO, RCSI
10:40 - 11:15	Coffee Venue: Boardroom Poster Viewing Venue: College Hall	
11:15 - 13:15	Session 2	Chair: Ms. Petrina Donnelly, Chief Director of Nursing and Midwifery, RCSI Hospital Group
11:15 - 11:50	Compassionate Care - the Regulator's Perspective!	Ms. Angela Fitzgerald, CEO, HIQA
11:50 - 12:25	"Heros of Healthcare OR Cogs in the Machine?"	Mr. Darren Cawley, Patient Advocate
12:25 - 13:10	"Positive Leadership and Health: Engaging With Others While Thriving Oneself"	Prof. Ciarán O'Boyle, Director, Centre for Positive Health Sciences, RCSI
13:10 - 13:15	Session 2: Concluding Remarks	Chair: Ms. Petrina Donnelly, Chief Director of Nursing and Midwifery, RCSI Hospital Group
13:15 - 14:20	Lunch Venue: Boardroom Poster Viewing Venue: College Hall	
14:20 - 15:50	Session 3	Chair: Prof. Patrick Broe, RCSI Hospital Group
14:20 - 15:10	Building Compassion in Modern Healthcare Systems: The Ultimate Translational Challenge	Prof. Brendan Kelly, Professor of Psychiatry, Trinity College Dublin
15:10 - 15:45	QI Research Oral Presentations: <ol style="list-style-type: none">Pre-operative Hydration in Elective Orthopaedic Patients, An Enhanced Recovery InitiativeBye, Bye UTI: the Ex-Stent of an ANP Led ClinicImplementing a Neuroprotective Care Bundle to protect our smallest babies from brain injury: A Quality Improvement Initiative	<p>Ms. Tamizh Selvi Subramanian, CNM2, National Orthopaedic Hospital Cappagh</p> <p>Ms. Karen Kelly, ANP in Urology and Kidney Retrieval, Beaumont Hospital</p> <p>Dr. Áine Fox, Research Fellow in Neonatology, Rotunda Hospital</p>
15:45 - 15:50	Session 3: Concluding Remarks	Chair: Prof. Patrick Broe, RCSI Hospital Group
15:50 - 15:55	Prize Giving and Conference Close	Ms. Susan Moloney, Quality & Patient Safety Manager, RCSI Hospital Group

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Conference Speakers

The conference speakers include sector leaders, clinicians, practitioners, patient advocates and professionals.

Welcome & Open



**Professor Siobhan Gormally, MB, DCH, MRCP (UK), MD.
Clinical Director, Quality & Patient Safety Directorate, RCSI Hospital Group**

Siobhan, who is a paediatrician, is the Clinical Director for Quality and Patient Safety in the RCSI Hospital Group. Siobhan is a graduate of NUI Galway. Following pre-fellowship training in Paediatrics in Dublin, she was awarded a McGill University Scholarship in Montreal, Canada where she spent 2 years before returning to Ireland to take up a position as a consultant paediatrician.

Siobhan was appointed as Clinical Director for Quality and Patient Safety (QPS) for the RCSI Hospital Group in 2015. Siobhan and the RCSI Hospital Group QPS Directorate Team, have led out on the establishment of an RCSI Hospital Group framework for Quality, Risk Management and Patient Safety.

Session 1



**Professor Cathal J. Kelly, M.B., B.Ch., B.A.O., L.R.C.S.I.&P.I., B.Sc., M.Ch., F.R.C.S.I. (Gen.) EMBA.
Vice Chancellor & CEO / Registrar RCSI**

Professor Cathal Kelly is Vice Chancellor & CEO / Registrar of the Royal College of Surgeons in Ireland, University of Medicine & Health Sciences, since December 2009, providing strategic leadership to RCSI and management of the senior executive team.

A Graduate and Fellow of RCSI, Professor Kelly previously held the post of Dean of the Faculty of Medicine and Health Sciences from 2006 to 2009.

Prior to his appointment as Chief Executive/Registrar, Cathal was a Consultant General and Vascular Surgeon, with a special interest in endovascular surgery, in Beaumont Hospital.

He combined this role with the chairmanship of the surgical division and an academic position in RCSI as Vice Dean for curriculum change. In addition to completing his basic and higher surgical training in Dublin, Professor Kelly pursued a Research Fellowship at the University of Pennsylvania in Philadelphia, USA.

In 2005, Professor Kelly was awarded a Postgraduate Diploma in Medical Education at Queen's University Belfast. In 2009 he was conferred with a Master of Business Administration Degree by Instituto de Empresa of Madrid. In 2015, he undertook the Senior Leadership Programme at the Stanford Graduate School of Business.

In 2016, Professor Kelly was awarded Chartered Director status, having completed the IoD Chartered Director course.



**Mr. Ian Carter
CEO RCSI Hospital Group**

Ian was previously CEO of Beaumont Hospital, CEO of the National Treatment Purchase Fund (NTPF), Head of the Special Delivery Unit (SDU), CEO St James' Hospital and General Manager of Acute Hospitals Mid-Western Health Board.

Ian has held positions in the UK: Director of Contracts and Business Administration, Regional Surgical Specialties Manager and in Saudi Arabia: Assistant Hospital Manager and Director of Operations.

Ian is also the Chairperson of the Charity Ruhama.

Ian was previously Adjunct Assistant Professor in Health Policy and Management at Trinity College. Ian is an Honorary Clinical Associate Professor at the RCSI University of Medicine and Health Sciences.

Session 1 continued



Dr Austin O Carroll

Dr Austin O Carroll is an inner-city GP since 1997. The focus of his career has been improving access for communities affected by marginalization or deprivation to quality primary healthcare. He founded several initiatives:

- Safetynet (2007) which provides GP services to over 6000 marginalized patients annually throughout Ireland. He initiated specialised services in several food halls/drop-ins/hostels; GP services for Roma community in two medical centres; a Mobile Health Unit for rough sleepers; a Mobile Health Screening Unit; He was Medical Director from 2007-2017.
- GMQ, a primary care programme for homeless people which also specialises in addiction services (including methadone treatment and alcohol and benzodiazepine detoxes.
- Partnership for Health Equity, a research, education, policy and service delivery collaboration.
- GPCareforAll, a new social enterprise that creates new GP practices in areas of deprivation.
- North Dublin City GP Training programme, the first programme internationally that trains GPs to work in communities affected by deprivation or marginalization.
- He set up the GP service for the McVerry Stabilization Centre in Barrymore House.

He was Dublin HSE Covid Lead for the Homeless Population between 2020 and 2022. He completed a Doctorate in ethnographic research into the health service usage behaviours of homeless people. He was a co-founding member of Northdoc. He received the Fiona Bradley Award; the Time & Tide Award for his work with migrants; the Healthcare Professional of the Year Award 2015 and was awarded an Honorary membership of the RCPI the Doolin Award 2019; and Gertrude Ronan Award 2019. He was awarded the 5 Star Doctor Award from Wonca Europe in 2020. He participated in 2016 Paralympics in sailing and reporting obligations.

Session 2



Ms. Petrina Donnelly, RN, BSc Nephrology, MSc Leadership, Ad.Dip coaching & Medical Law, FFMRC SI Chief Director of Nursing & Midwifery RCSI Hospital Group

Petrina Donnelly is the Chief Director of Nursing and Midwifery for the Royal College Surgeons Ireland Hospital Group since February 2020. Taking up this role at the beginning of the pandemic required new ways of working, staff adaptability, resilience and working across many boundaries.

Prior to this, Petrina performed the role of Director of Nursing, setting up and operationalising a new residential care facility. Between 1999 and 2018 Petrina worked in Beaumont Hospital where she undertook several nursing roles, staff nurse, practice support nurse, education coordinator, research, Clinical Nurse Manager and progressing to senior management level as Directorate Nurse Manager for the National Kidney Transplant and Nephrology Service, and then to Deputy Director of Nursing.

Petrina has gained national and international healthcare clinical experience having worked in St Thomas Hospital (London) Royal Infirmary Hospital (Edinburgh), and several hospital and community settings in Australia.

To complement clinical experience Petrina has engaged in continuous professional development by undertaking several qualifications throughout her career. Following completion of her primary nursing degree, she undertook a degree in Nephrology Dialysis and Transplantation, advanced diploma in personal and executive coaching, MSc in organisational change and leadership, advanced diploma in medical law and recently successfully completed a faculty of Nursing and Midwifery fellowship by examination RCSI in 2022. Petrina was successful in securing a scholarship through the National Clinical Leadership Centre for Nursing & Midwifery to undertake the Global Florence Nightingale Foundation program in 2023/2024 and is in the process of publishing her area of focus (Enhancing sustainable quality outcomes in residential care facilities using an integrated Care framework)

Petrina was appointed as an Honorary Teaching Associate of the Faculty of Nursing and Midwifery RCSI in 2020, during this time she also took up the position of a Co-opted Board Member on the RCSI Faculty of Nursing and Midwifery.

Publications:

- Prof. Cecily Kelleher Ms. Brigid Doherty, Ms. Petrina Donnelly, and Prof. Cillian Twomey Covid-19 Nursing Home Expert Panel: Examination of Measures to 2021, Report to the Minister of Health (2020) <https://www.gov.ie/en/publication/3af5a-covid-19-nursing-homes-expert-panel-final-report/>
- Quality & Safety Walk-rounds A co-designed approach toolkit and case study report (2016) HSE, Beaumont.
- P. Donnelly, H. Donne and P. Conlon (2011) Kidney Disease – A Guide for Patients 2nd ed. Irish Kidney Association: Dublin



Conference Speakers

continued

Session 2 continued



**Ms. Angela Fitzgerald, Chief Executive Officer
Health Information and Quality Authority (HIQA)**

Angela Fitzgerald was appointed Chief Executive of HIQA in March 2022. Prior to this appointment, she served as Deputy National Director of acute Operations in the Health Service Executive for 8 years.

Angela has 30 years of wide-ranging experience in senior management in the health sector, with extensive experience in driving change and quality improvements. In addition to the development and implementation of hospital policy in the Department of Health, she led major national change processes in the HSE in a range of areas, such as hospital emergency services, the National Care Experience Programme and the National Transplant Service.

Angela previously served as Regional Director for Performance and Integration for Dublin North East where she was accountable for all aspects of service delivery across all hospital and community services in the region. She was also responsible for day-to-day operations in St James' Hospital for over four years, delivering results across the key domains of safety, access and financial management.

Throughout her career, Angela has advised Government Ministers and Cabinet directly on strategy, policy and patient safety issues including the implementation of recommendations from the HIQA investigation into the Midlands Regional Hospital Portlaoise, the HSE response to the Independent Audit of Cervical Check, and the use and oversight of private hospitals to support access to care particularly during the COVID-19 Pandemic. In her early career in health, she led on national responses to patient quality and safety issues including the Development of National Standards for Post Mortem and Organ Retention and the National Response to the Survivors of Symphysiotomy. She has also represented the healthcare delivery system on major national strategic planning and policy exercises.

She is passionate about supporting continuous improvement in patient care through effective engagement with key stakeholders. Angela holds a Masters Degree in Health Economics and has lectured on comparative health policy in postgraduate healthcare programmes.



Mr. Darren Cawley

Darren Cawley has been speaking in the Health Industry for over 15 years. He has been a regular Conference speaker across Europe and twice spoken at the EU Parliament.

With a degree in Sports & Fitness and a Masters in Health Promotion coupled with two transplants and over 1,800 dialysis sessions, you begin to understand the impact his presentations have on attendees.



Professor Ciarán O'Boyle, Director, RCSI Centre for Positive Health Sciences

Dr. Ciarán O'Boyle is a Professor of Psychology at the RCSI with over 40 years of experience as an educator, researcher, and trainer. He is currently the Director of the RCSI Centre for Positive Health Sciences (<https://www.rcsi.com/cphs>) which he founded in 2019. He established the first Department of Psychology in an Irish Medical School in 1987 and established the RCSI's Institute of Leadership in 2005, which he directed for 15 years.

He established RCSI Dubai in 2007 and led it until 2019. A psychologist and pharmacologist, he also has postgraduate qualifications in theology and organisational leadership. He lectures extensively in Ireland and internationally and has published widely in the scientific literature and in the media. He has extensive experience as a consultant psychologist for a range of national and international public and private sector organisations in the military, aviation, financial services, education, government and healthcare sectors.

<https://www.rcsi.com/people/profile/coboyle>

Session 3



Professor Patrick Broe, RCSI Hospital Group

Professor Patrick Broe is Emeritus Clinical Professor of Surgery and Past President of the Royal College of Surgeons in Ireland. He is an Honorary Fellow of the Royal College of Surgeons of Edinburgh and the American College of Surgeons.

Professor Broe's surgical training in Ireland included a Basic Surgical Rotation in Dublin and the National Higher Surgical Training Programme. He also spent time at The Johns Hopkins Hospital in America and at Guy's Hospital London. He was appointed Consultant Surgeon at the Richmond Hospital in 1987 which later that year transferred to Beaumont Hospital.

Following his retirement from clinical practice in 2017, he served as Clinical Director of the RCSI Hospital's Group and is a member of the Executive Management Team. He is also a Board Member of the Bons Secour Hospital System.



Professor Brendan Kelly, Professor of Psychiatry, Trinity College Dublin

Brendan Kelly is a Professor of Psychiatry at Trinity College Dublin, a Consultant Psychiatrist at Tallaght University Hospital, Dublin, and a UCD Visiting Full Professor at the School of Medicine at University College Dublin

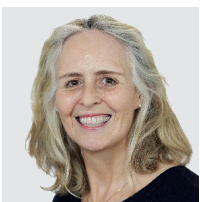
In addition to his medical degree (MB BCH BAO), Professor Kelly holds masters degrees in epidemiology (MSc), healthcare management (MA), Buddhist studies (MA), and mindfulness-based interventions (MSc); doctorates in medicine (MD), history (PhD), governance (DGov), and law (PhD); and a higher doctorate in history (DLitt).

Professor Kelly has authored and co-authored over 300 publications in peer-reviewed journals, over 700 non-peer-reviewed publications, 25 book chapters and book contributions, and 20 books (including 13 as sole author).

His recent books include 'Resilience: Lessons from Sir William Wilde on Life After Covid' (2023). He is currently working, with Dr Caragh Behan, on the 'Handbook of Compassion in Healthcare' which is due to be published by Cambridge University Press in 2025.

Professor Kelly is a Fellow of the Royal College of Psychiatrists, Royal College of Physicians of Ireland, and Trinity College Dublin. In 2018, he became Editor-in-Chief of the International Journal of Law and Psychiatry and, in 2020, was elected as Dun's Librarian at the Royal College of Physicians of Ireland.

Close



Ms. Susan Moloney, MSc, BNS, Quality & Patient Safety Manager RCSI Hospital Group

Susan holds the post of Quality & Patient Safety Manager for the RCSI Hospital Group and has held a variety of Senior Management positions across hospital services.

Susan qualified as a Nurse and a Midwife and has significant experience in Healthcare, both in Ireland and internationally. She is a graduate of DCU and RCSI with a Masters in Organisational Change and Leadership.



Poster List

The following abstracts were shortlisted for poster presentation at the Conference.

Post the conference, Abstracts can be viewed on www.rscihospitals.ie/quality-and-patient-safety-conference-2024//abstracts

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- 1. A review of Azithromycin Prophylaxis; Appropriateness of Initial Prescription and Safety Monitoring**
Daphne Masterson, Respiratory Integrated Care, CHO5, ICPCD, South Tipperary

 - 2. Adapting the Hip Sprint Audit in an Irish Public Hospital Context**
Ciara Farrell and Jack Sargent, Orthopaedic Physiotherapy, Connolly Hospital Blanchardstown

 - 3. An audit and quality improvement project of multidisciplinary team (MDT) at tracheostomy ward round (TWR) in Our Lady of Lourdes Hospital (OLOLH), Drogheda**
Jane Mckee and Emma Scully, Physiotherapy and Speech and Language, Our Lady of Lourdes Hospital Drogheda

 - 4. An occupational therapy led, NTPF funded Hand and Wrist Elective and minor trauma service in the University Hospital Waterford**
Shane O'Carroll, Occupational Therapy, University Hospital Waterford

 - 5. Antimicrobial Stewardship Ward Rounds in Beaumont Hospital**
Sadhbh Gash, Pharmacy Department, Beaumont Hospital

 - 6. Baby Talk: Read to your baby, Sing to your baby, Speak to your baby – a Quality Improvement Initiative in NICU OLOLH**
Deirdre Bradley, Neonatal Speech and Language Therapist, HSE

 - 7. Birth Interventions and the Early Breastfeeding Experience**
Geraldine Gordon, Lactation Department, Rotunda Hospital

 - 8. Can (Palliative Care Outcomes Collaboration) PCOC be used as effect tool in the management of heart failure symptoms and supporting appropriate referrals to a palliative care specialist team?**
Norma Caples, Cardiology, HSE UHW

 - 9. Dashboards for the Management of Clinical Incidents**
Laura Tobin, Quality & Patient Safety Department, St. Vincent's University Hospital

 - 10. Development and Governance of QR codes within a clinical setting**
Christine McGeough, Maternity Unit, Our Lady of Lourdes Hospital Drogheda

 - 11. Direct Audiology-Vestibular Physiotherapy Pathway (DAVP): "STEEEP"ed in quality. More than just a waiting list initiative**
Valerie Casserly, Otolaryngology and Physiotherapy, Our Lady of Lourdes Hospital, Drogheda

 - 12. Does Frailty Intervention Team input within the Emergency Department reduce length of stay for those aged 70 and over?**
Catherine Hopkins, Emergency Department, Cavan General Hospital

 - 13. Empowering and supporting patients to navigate and adapt to life after cancer**
Clodagh McHugh, Oncology Service, Cavan Hospital

 - 14. Enhancing access to heart failure diagnosis and treatment**
Norma Caples, Cardiology, HSE UHW

 - 15. Ensuring Patients are nursed on the Correct Mattress**
Martina McGovern, Our Lady of Lourdes Hospital Drogheda Co Louth

 - 16. Establishing and Implementing an Occupational Therapy Intervention Pathway for patients attending the Regional Specialist Memory Clinic (RSMC)**
Emma Nolan, Occupational Therapy / Regional Specialist Memory Clinic, Tallaght University Hospital

 - 17. Glioblastoma Multiforme (GBM): Improving access and quality to Health and Social Care Services**
Stacey Devanney & J O'Shea, (Oncology Social Work), C Thompson, & N Barry, (Oncology Physiotherapy), M Traynor & C O'Donovan (Oncology Occupational Therapy), O Breathnach (Medical Oncology), Beaumont RCSI Cancer Centre, Beaumont Hospital

 - 18. Implementation of Electronic Point of Entry Incident Reporting in Connolly Hospital**
Doreen Powell, Quality and Safety Department, Connolly Hospital

 - 19. Letterkenny University Hospital: Implementing John's Campaign for a better Patient and Family Experience**
Martina Porter, Quality and Patient Safety, Letterkenny University Hospital

 - 20. Improvement in recognition of patient deterioration across a Hospital Group**
Sue Markey and Tony Smith, Nursing, RCSI Hospital Group

 - 21. Improving the Clinical Pathway for Pregnant Women with Epilepsy in CMH**
Aisling Hughes, Maternity Department, Cavan Monaghan Hospital

 - 22. Improving the Quality of Rehabilitation Referrals to the Rehabilitation Unit**
Marwa Mustafa, Aliaa Eldewah, A. Gadir Abdalla, Margaret O'Connor, Catherine Peter, Jethen Maharaj, John Peacock, Nora Cunningham, Ida Carroll, Sylvia Sushila, Aditi Rajpatty, Anza Baclock, Geriatric Medicine, University Hospital Limerick/ St Camillus Hospital

 - 23. Introducing a 'pop up' physiotherapy clinic for women from International Protection Accommodation Services (IPAS) in Baleskin.**
Niamh Kenny, Physiotherapy Department, Rotunda Hospital

 - 24. Introducing a surveillance/watcher safety huddle to enhance the prompt identification of deterioration in adult patients**
Donna McGahern, Critical Care Outreach, HSE North East Hospital

 - 25. Medication use in pregnancy and breastfeeding – Encouraging shared decision-making through information provision, advocacy, and support**
Joan Devin, Irish Medicines in Pregnancy Service, The Rotunda Hospital

-
- 26. Midwives Knowledge and Practises of Trauma Informed Approach to Care**
Lane Galvin, Midwifery Led Unit, Our Lady of Lourdes Drogheda
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- 27. Next Birth After Caesarean (NBAC) Midwifery-Led Service, empowering women through a shared decision-making model of care**
Chantal Murdoch, Community Midwifery Team, Rotunda Hospital
-
- 28. Pain Assessment and Management in an Acute Medical Ward**
Emma Mc Gorman, Medical Services, Cavan General Hospital
-
- 29. Patient Experience Survey as a Tool to Support Quality Improvement of a Geriatric Service in the Emergency Department (ED)**
Mairin Maher, Frailty Intervention Therapy Team, University Hospital Kerry
-
- 30. Perinatal Optimisation for preterm births less than 34 weeks at OLOL, Drogheda**
Stephane Maingard, Paediatrics, Our Lady of Lourdes Hospital, Drogheda
-
- 31. Physiotherapy Back and Pelvic Pain Class: Improving Attendance Rates**
Roisin Brennan, Physiotherapy Department, Rotunda Hospital
-
- 32. Providing Compassionate Care through a Sensory Garden**
Lynda McGrory, Management, RCSI Hospital Group / Monaghan Hospital
-
- 33. Radiation Safety E-Learning for non-Doctors and other staff: Experiences in a major academic teaching hospital**
Jose Bingham, Radiology, Beaumont Hospital
-
- 34. Reducing Incidences of Pressure Injuries in ICU**
Sinead O'Hara, CC&A, Beaumont Hospital, Dublin
-
- 35. Setting up a Nurse Led IV Cannulation Team**
Andrea Doyle, Vascular Access Quality & Safety Team, Tallaght University Hospital
-
- 36. Soothing Melodies**
Rachel McKeon, End of Life Care, Connolly Hospital Blanchardstown
-
- 37. Supporting Midwives to Facilitate Memory-Making to Improve the Care of Bereaved Families**
Aine McArdle, Maternity, Our Lady of Lourdes Hospital, Drogheda
-
- 38. Supporting the Role of the Designated Person following Patient Safety Incidents**
Angela Tysall and Catherine Hand on behalf of National Open Disclosure Team, National Open Disclosure Office, HSE
-
- 39. The Bluebell Clinic - meeting the needs of bereaved families following pregnancy loss through improvements to the implementation of a pregnancy loss clinic**
Debbie Tarleton, Maternity, St Lukes Kilkenny
-
- 40. The Impact of Emotional Intelligence on the Wellbeing of Women with Breast Cancer**
Geraldine Madigan, Cancer Services, Cancer Clinical Trials, University Hospital Limerick
-
- 41. The Introduction of an Education Roadshow on Effective Communication when dealing with Complaints to Beaumont Hospital**
Ciara O'Rourke, Patient Advisory Liaison Service (PALS) Department, Beaumont Hospital
-
- 42. The Introduction of "Trauma Review Clinic" to Manage Referrals from the Virtual Fracture Clinic**
Breda Smith, Physiotherapy Department, HSE Cavan / Monaghan General Hospital
-
- 43. The Role of Clinical Effectiveness Monitoring**
Prof Peter Conlon; Prof Norman Delanty; Ms Linda McEvoy; Ms Sharon Dwyer; Mr. Paul Cully, Clinical Effectiveness, Beaumont Hospital
-
- 44. The Therapeutic Makeup Artist Service - A Pilot Project**
Emma Harte, Therapeutic Makeup Artist Service, National Rehabilitation Hospital
-
- 45. Till Death Do Us Part - Compassionate Medical Social Work Practice at End of Life**
Ciara Savage, Medical Social Work Department, Beaumont Hospital
-
- 46. Transition to ISO-NRFit™ equipment in Connolly Hospital Blanchardstown**
Dr. Sophie Shinnors, Anaesthesia, Connolly Hospital Blanchardstown
-



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Our expertise in streamlining operations for medical manpower departments and HR teams is exemplified by our development of the Post Application Control System (PACS) for the RCSI Hospital Group. This system has revolutionised the management of healthcare positions by introducing automation to replace manual, disjointed methods. The result is a substantial reduction in administrative overhead and faster hiring, leading to its widespread adoption across over forty hospitals and other Hospital Groups in Ireland.

Further asserting our leadership, we are the IT provider behind the HSE's Doctor's Integrated Management E-System (DIME), which includes the ePortfolio module—a breakthrough in medical training and development management. Supporting over 2,500 non-consultant hospital doctors, this module enables HR departments to manage training and career progression efficiently. Its effectiveness was recognised when it was awarded the “NCHD Project of the Year” at the Irish Medical Times Irish Healthcare Awards 2022.

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KEWS300 can accept direct data feeds from the vital-sign monitors and can also interface with other hospital applications, such as the Patient Admin System. This connectivity eliminates much of the manual work associated with patient rounding and review and reduces cognitive burden on very busy staff. Nurse Station and beyond-ward patient chart review is a major aid in pre-round planning, handovers, huddles and impromptu nurse/doctor discussions.

KEWS300 is contracted to be installed in 20 HSE hospitals and reduces charting and scoring errors to less than 1% (down from 40%-60% on paper forms). SyncroPhi Systems is an Irish company dedicated to product excellence at the hospital frontline.

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